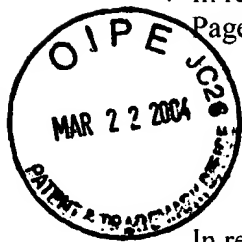


Serial No 09/386,989

In reply to Office Action mailed November 19, 2003

Page 1 of 5



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:

Bowman-Amuah

Ser. #: 09/386,989

Filed: August 31, 1999

For: A USER CONTEXT
COMPONENT IN
ENVIRONMENT SERVICES
PATTERNS

Examiner: Bautista, Xiomara L.

Art Unit: 2173

Atty. Docket #: 60021-326501
(AND1P265)

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2004 (37 CFR 1.8a).


Ann Pommier

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated November 19, 2003.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Drawings begin on page 3 of this paper and include attached
replacement sheets.

Remarks/Arguments begin on page 4 of this paper.

03/29/2004 BHILLIAR 00000003 501901 09386989

01 FC:1251 110.00 DA

03/29/2004 BHILLIAR 00000004 501901 09386989

01 FC:1252 310.00 DA